**RETURN FORM – e-Shop MartiniSPA**

ORDER No.: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

ORDER DATE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

SURNAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **ITEM CODE** | **REFERENCE DESCRIPTION** | **QUANTITY** | **MOTIVATION NUMBER** |
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* Return Motivation:

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| 1. The item has been damaged during transport.
 | 1. I received the item as a gift and I do not like it. I want to return it.
 |
| 1. I had not ordered the article I received instead.
 | - Surname: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_- Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 1. The item is defective, damaged or in quantities other than those purchased.
 | - Email:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_- Phone:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 1. The order has been mistakenly shipped twice.
 | 1. Other. Please state and specify the motivation:
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| 1. I intend to avail myself of the right of withdrawal within fourteen (14) days from the date of receipt of the goods.
 |  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| **RETURNS ADDRESS** | **CUSTOMER SERVICE** |
| **Martini S.p.A.****C.A.: Servizio Resi e-Shop MartiniSPA**Strada Nuova, 2243058 Coenzo di Sorbolo Mezzani (PR)ITALY | You can contact MartiniSPA Customer Service at the email: customercare@martinispa.com, or by contacting the number 800 001051 active from Monday to Friday,from 09.00 to 13.00 and from 14.00 to 18.00 |