**RETURN FORM – e-Shop MartiniSPA**

ORDER No.: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

ORDER DATE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

SURNAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

EMAIL: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **ITEM CODE** | **REFERENCE DESCRIPTION** | **QUANTITY** | **MOTIVATION NUMBER** |
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* Return Motivation:

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| 1. The item has been damaged during transport. | 1. I received the item as a gift and I do not like it. I want to return it. |
| 1. I had not ordered the article I received instead. | - Surname: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  - Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 1. The item is defective, damaged or in quantities other than those purchased. | - Email:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  - Phone:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 1. The order has been mistakenly shipped twice. | 1. Other. Please state and specify the motivation: |
| 1. I intend to avail myself of the right of withdrawal within fourteen (14) days from the date of receipt of the goods. | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| **RETURNS ADDRESS** | **CUSTOMER SERVICE** |
| **Martini S.p.A.**  **C.A.: Servizio Resi e-Shop MartiniSPA**  Strada Nuova, 22  43058 Coenzo di Sorbolo Mezzani (PR)  ITALY | You can contact MartiniSPA Customer Service at the email: [customercare@martinispa.com](mailto:customercare@martinispa.com), or by contacting the number 800 001051 active from Monday to Friday,  from 09.00 to 13.00 and from 14.00 to 18.00 |